

The tables below summarize the key system requirements to install and run ChangeGear 5.0. Please review this document before installing your solution to be sure that your system meets or exceeds the minimum hardware and software requirements. Contact the Professional Services team to ensure that your system not only meets the minimum requirements but will be scalable to meet your planned deployment configuration needs.

Minimum Server Requirements

Component	Technology Requirement
Server Hardware Resources	Processor: P4 2.8 GHz or higher, (2 Xeon Processors recommended) Memory: 4 GB, (8 GB recommended) Disk space: Minimum 8 GB free (20 GB recommended)
Supported Operating Systems	Windows Server 2012 Windows Server 2008 R2 Windows Server 2003 with Service Pack 2 or later
Web Server (IIS)	Internet Information Server (IIS) 6.0 or later
Database	Microsoft SQL Server 2012 Microsoft SQL Server 2008 Microsoft SQL Server 2005 with Service Pack 2 or later
Supported Virtual Environments	VMWare ESX/ESXi Microsoft Hyper-V Citrix XenServer
Other	Microsoft .NET 4.0

Minimum Desktop Client Requirements

Component	Technology Requirement
Client Hardware Resources	Processor: Pentium 4, 1.0 GHz Memory: 1 GB or higher recommended Disk space: 75 MB Free
Supported Operating Systems	Windows Server 2012 Windows Server 2008 R2 Windows Server 2003 with Service Pack 2 or later Windows 8 Windows 7 Professional Windows Vista - Business, Ultimate, or Enterprise Editions Windows XP Professional with Service Pack 3 or later
Browser Support	Microsoft Internet Explorer 7.0 or later Mozilla Firefox 3.0 or later
Other	Microsoft .NET 4.0

Supported E-mail and Directory Servers

Component	Technology Requirement
Email	Microsoft Exchange: <ul style="list-style-type: none"> Support MAPI 2003, 2007, & 2010 Support EWS 2007 SP2 or later Lotus Domino 6.5 or later Novell GroupWise 6.5 or later Support for SMTP and POP3
Directory	Microsoft Active Directory Services Lotus Domino 6.5, 7.0 Novell eDirectory 8.7.3 IR4, 8.8

External Reporting

Component	Technology Requirement
Crystal Reports	Supports import of Crystal .rpt files from version 7 or later

Minimum Resource Discovery Expert (RDE) Requirements

Component	Technology Requirement
Hardware Resources	Hard disk space: Minimum 25 MB Free Memory: 2 GB Processor: Pentium 4, 1.0 GHz CPU: See operating system requirements
Operating Systems	Windows Server 2012 Windows Server 2008 R2 Windows Server 2003 with Service Pack 2 or later Windows 8 Windows 7 Professional Windows Vista - Business, Ultimate, or Enterprise Editions Windows XP Professional with Service Pack 3 or later
Supported Virtual Environments	VMWare ESX/ESXi Microsoft Hyper-V Citrix XenServer
Other	Microsoft .NET 4.0

ChangeGear Resource Discovery Expert (RDE) Supported Devices

Server Type	Operating System
Windows	Windows Server 2012 Windows Server 2008 Windows Server 2008 R2 Windows Server 2003 R2 Windows Server 2003 Windows 8 Windows 7 Windows 2000 Windows Vista (Business and Ultimate Editions) Windows XP (Professional and Home) Windows NT4 Windows ME Windows 98 SE
Mac	Mac OS X 5 (Leopard™) Mac OS X 4 (Tiger™) Mac OS X 3 (Panther™) Mac OS X 2 (Jaguar) Mac OS X (Puma)
Unix	AIX 6.1, 5L HP-UX 11i Solaris 10 (Sparc, x86) Solaris 9 (Sparc, x86)
Linux	Red Hat SUSE Ubuntu
Web Servers	IIS 7.0 or later
Routers	Any SNMP enabled router (advanced support for Cisco routers)
Printers	Any SNMP enabled printer (Printer MIB supported)
Scanning Protocols Supported	TCP/IP WMI SNMP v1, SNMP v2 SSH Telnet

Note: This list only contains the most common network devices that are scanned by ChangeGear's Resource Discovery Expert (RDE). Many additional network devices can be scanned and monitored by RDE, so if you have any specific questions please contact our technical sales representatives at 813-840-4027 or email sales@sunviewsoftware.com.

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